

With the Unlimited Data Option, is there a limit to how much data I can use?

This article is part of the Questions and answers about our Data Usage Plan.

Xfinity's new internet plans now include unlimited data and equipment at no extra cost with no annual contracts or early termination fees. Learn more.

Previous Xfinity Internet plans include 1.2 Terabytes (TB) of data per month. If applicable, xFi Complete remains available in select markets to purchase unlimited data.

No limit to data usage

For customers who typically use more than 1.2 TB per month and don't want to pay for overages, we offer an Unlimited Data Option. Data usage is unlimited when enrolling in this plan. Your use of the Xfinity Internet service remains subject to our Acceptable Use Policies for residential services. To learn more about our policies, see Customer agreements, policies, and service disclosures.

The Unlimited Data Option is available for a fee. This fee is independent of your actual data usage.

Exclusions

RECOMMENDED ARTICLES

Can I get Unlimited Data?

How do I enroll in the Unlimited Data Option?

Questions and answers about our Data Usage Plan

What will happen if I use more than 1.2 Terabytes (TB) in a month?

How do I avoid data overage charges?

Once enrolled in the Unlimited Data Option, how do I opt out?

Xfinity xFi Complete — FAQs

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The 1.2 Terabyte Internet Data Usage Plan does not apply to Internet Essentials, Internet Essentials Plus, Internet Essentials Partnership Program, Xfinity Prepaid, Gigabit x10, xFi Complete, or Unlimited Data Option customers. The Plan also does not apply to internet provided under Comcast Business accounts or Bulk Internet arrangements. The Plan is not applicable in our Northeast markets, including CT, DE, MA, MD, ME, NH, NJ, NY, PA, VA, VT, WV, the District of Columbia, and parts of NC and OH.

Additional information

Visit our Online Support Center to find common solutions.

The easiest way to activate,
manage, and troubleshoot your

Xfinity experience is with the Xfinity
app! Get 24/7 real-time support,
pay your bill, view plan details, get
outage updates, and more.

Download the free Xfinity app, or scan the QR
code with your smartphone.

Need additional support? Ask Xfinity Assistant.

Didn't find what you were looking for?

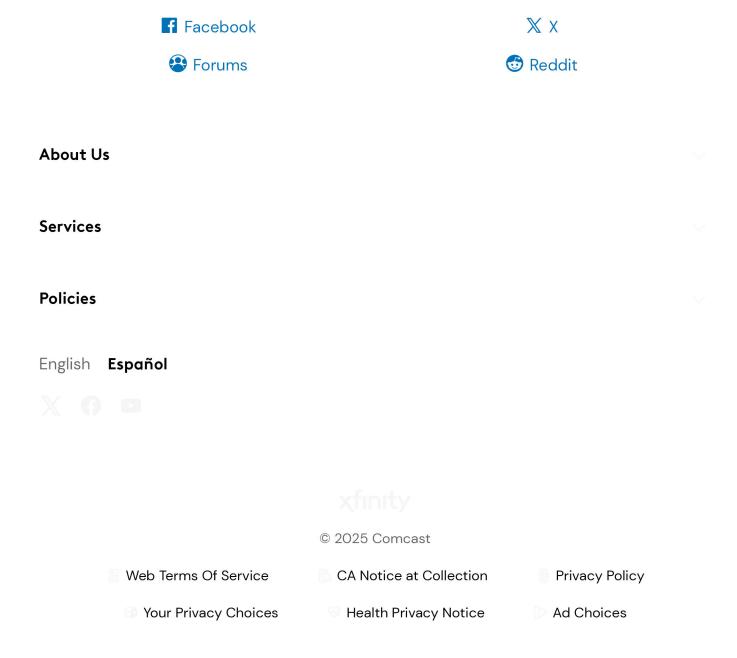


Ask Xfinity

Chat with Xfinity Assistant

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Visit Our Help Communities



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